



## REFUND AND CANCELLATION POLICY

### TERMS OF CANCELLATION, TERMINATION, REFUND

You, the buyer, may cancel this agreement at any time prior to midnight of the thirtieth (30) day calendar day after the date of this agreement. To cancel this agreement, email a signed and dated notice that you, the buyer, are canceling this agreement, or words of similar affect. Such notice shall be sent to: [info@endurancefitnessperformance.com](mailto:info@endurancefitnessperformance.com). EFP will refund all the money you paid, excluding any initiation and processing fees. You may cancel this agreement and receive a refund of unused prepaid dues or unused fitness services beyond the thirty (30) days if you qualify as follows:

**You move:** EFP reserves the right to transfer any remaining in-person one-on-one personal training sessions to remote virtual training one-on-one personal training sessions via a mutually agreeable online video communication platform and you are not entitled to a refund.

**You are disabled or you die:** Your disability must physically prevent you from using EFP's facilities, training platforms or services and a licensed physician must verify this fact in writing. In case of death, your estate must provide written evidence. For temporary or partial disabilities, you may qualify for a membership freeze at the discretion of EFP under EFP's Membership Freeze Policy.

**Military deployment:** If you are a member of the United States military, including a member of the National Guard, military reserves or regular United States armed forces, who is serving on active duty and deployed or otherwise serving outside of this state during the term of this agreement. You must provide written evidence of your deployment within 90 days after you receive notice of such deployment or service outside of the state. If you prefer, instead of canceling you may freeze your membership at no additional cost and your membership rate will not change while your membership is on freeze.